



Pan English Teaching

English lessons with Pan!

Instagram, YouTube, TikTok, Facebook
@panenglishteaching

Policy 2025
English Version





What does the monthly pack include?

- 4 one-to-one lessons (55 minutes each)
- Personalised lessons based on your needs
- Weekly homework
- Communication on WhatsApp
 - You can ask me questions at any point during non-lesson hours.
 - You have the opportunity to send me voice notes on WhatsApp during non-lesson hours for continuous speaking practice.
 - I will always respond to your messages and correct your voice notes as soon as I'm available. Please understand there might be a delay, but I will always get back to you.
- Progress feedback & guidance
- Material & resources provided

Hello, English learner!



Thank you for showing interest in my classes!

Here is important information regarding my current policy and fees.

Free Trial Session

- Once a slot becomes available, you are welcome to attend a **free 20-minute** online session with me on Zoom. This allows us to discuss your English goals, assess your current speaking level, and help you decide whether to proceed with lessons.

Day or time changes

- The day and time of the class are agreed upon at the beginning. Changes can be made based on our availability if you contact me at least **24 hours in advance**.

Student Cancellations / Absence

- Lessons can be rescheduled if you notify me at least **24 hours in advance**. Weekend rescheduling is possible based on availability. If you miss a lesson or notify me of an absence less than 24 hours before the lesson, it will be considered **missed**. Exceptions are made only in cases of immediate family bereavement. It's each student's responsibility to keep their calendar updated to avoid forgetting classes.
- **Special rule:** For every 4 missed lessons, the 4th will be made up.
- If internet connection issues occur during a lesson, it will be rescheduled. Ensure you have a strong internet connection to avoid problems. Rescheduled classes cannot be deducted from the next month's payment.

Teacher's Cancellations

- If I need to cancel a class, it will be rescheduled.

Fees

- **PayPal or Revolut** ([international students](#)): apcyteaching@gmail.com (Select the option "send to a friend" to avoid incurring any extra fees)
- **Bizum** ([students in Spain](#))
- **Bank transfer:** Email the transfer receipt before the first lesson.
- All payments must be made in advance **before the 5th** day of each month and always before the first lesson to guarantee your selected slot. Otherwise, the slot will be offered to another student on the waitlist.

Fees



4 classes per month (package discount included)		1 single class (for occasional classes)
No. of people per class	Monthly price per person	Price of 1 class per person
1 person	€100	€30
2 people	€76	€22
3 people	€64	€19
4 people	€56	€17
5 people (maximum)	€48	€15

Each lesson lasts for 55 minutes. Taking 2 or more classes per week is only possible depending on availability, typically in the summer.

Discounts

- You have the option to take occasional classes based on availability. However, the fee for monthly classes includes a discount (see prices above).
- If you would like to learn English with friends, relatives, or colleagues and benefit from discounts, you can form a group of up to 5 people.
- If you are doing classes in your birthday month, you will receive a 15% discount..

Public Holidays

- Lessons will continue as usual on some local or national Spanish holidays. Always get in touch with me to be notified of any changes.

Refunds

- Refunds are not provided.

For any questions, feel free to contact me via **email** (panenglishteaching@gmail.com) or **Instagram** (@panenglishteaching).

Thank you so much and I hope to see you in class! 😊